

# River Counties Multiple Listing Service

2070 \* Candies Lane, NW \* Cleveland \* Tennessee \* 37312

## MLS RULE ALLEGED VIOLATION REPORT (FORM # MLS-1A COMPLAINT)

### THIS IS NOT AN ETHICS OR ARBITRATION REPORT FORM

This form is used to report an alleged MLS Rule violation

#### ANONYMOUS FILINGS

Anonymous filings are those in which a report is made through the anonymous reporting system within the MLS software.. Complaint filed anonymously, pursuant to the NAR mandate, will show the association as the complainant.

#### PARTICIPANT/SUBSCRIBER FILINGS

Complaints that require evidence outside the MLS software per view or from another source, must have a named subscriber/participant complainant. Once processed, the complaint is forwarded to the respondent with this form and all evidence submitted, in order for the respondent to file a reply. **Staff at RCAR is not authorized to complete this form for a complainant and cannot make exceptions to the policies set forth by the Board of Directors.**

#### RULES

The MLS Rules can be found at [www.RiverCounties.com](http://www.RiverCounties.com) and under the Resources tab in the MLS platform.

PARTIES	CASE# _____ (Assigned by Staff)
COMPLAINANT: _____	RESPONDENT: _____
CONTACT: _____	CONTACT: _____
EMAIL: _____	EMAIL: _____
BROKER: _____	BROKER: _____
EMAIL: _____	EMAIL: _____

#### DETAILS OF VIOLATION

Listing Number: \_\_\_\_\_ Property Address: \_\_\_\_\_

Description of violation: (Add additional pages if necessary. The MLS rule(s) alleged to have been violated must be included)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Include any evidence to support allegation to this submission.

\_\_\_\_\_  
Signature of Complainant

\_\_\_\_\_  
Date filed

### FOR THE RESPONDENT (IF YOU RECEIVED THIS VIOLATION, PLEASE READ THIS THOROUGHLY BEFORE PROCEEDING)

#### WHAT TO DO NEXT

For a "No Contest" solution: Immediately correct the issue and pay the fine, shown as an invoice in your account.

To file a "Reply in Dispute of Allegation": You have fifteen (15) days to file your response, by using **FORM # MLS 2a Reply**, found at <https://rivercounties.com/forms/> **Note: You must correct violation(s) prior to filing a response.**

Once the reply is received from a respondent, a hearing panel review date will be set, the panel will hear the complaint and render a recommendation, and the MLS Board of Directors will ratify or dismiss. You will be notified of the final decision upon ratification by the Board of Directors. All decisions are final, and appeals are only heard for due process.

#### HOW THE FINES ARE CALCUCATED

The fines associated with all MLS violations are listed in the MLS Rules & Regulations and may be subject to increase on a daily basis and start at the point which the violation occurred, not from the report date. Please refer to the MLS Rules & Regulations located at [www.RiverCounties.com](http://www.RiverCounties.com) for further clarity.

#### TIME IS OF THE ESSENCE.

Payment of fines is subject to the MLS rules set forth by the MLS and/or association, and therefore must be paid within thirty (30) days. Financial obligations not paid within prescribed periods, as set forth in the above referenced governing documents, may result in suspension of privileges, including, but not limited to MLS Service, SUPRA services, including lockbox privileges and any access to state association privileges, if applicable.